



County Manager Accomplishments

December 2022



2022 Key Goals



- ✓ **Successfully renew employee association agreements**
 - **Completed**
- ✓ **Complete transition of Housing and Homeless Services from Reno/Sparks interlocal agreement**
 - **Completed**
- ✓ **Strengthen and expand Commissioner Support Program**
 - **Completed**
- ✓ **Complete redistricting**
 - **Completed**



2022 Key Goals

➤ ARPA Administration

- Successfully underway along with Community Reinvestment Grant Program

➤ Continue to improve staff responsiveness to constituent and Commissioner requests

- Implemented expedited review and resolution of constituent requests through Commissioner Support team

➤ Strengthen BDR development

- Delayed due to reassignment of Government Affairs resources to ROV

➤ Improve Washoe County development planning process

- Underway





Enhanced Commissioner Support Program



Increased staffing levels for program effectiveness



Increased Commissioner discretionary fund levels



Revamped the Citizen Advisory Boards (CAB):

- **Broaden community discussion topics**
- **Eight CABs now meeting regularly**
- **Planning Commission and BCC**
- **Launched online hub for improved transparency of development activity**



Enhanced Commissioner Support Program



Launched Washoe County Leadership Academy

- Received 178 applications
- Selected 35 participants for the inaugural class



Conducted 99 public meetings (including CABs)



Resolved 253 escalated constituent requests out of 281 total
Resolved 158 commissioner requests out of 173 total



Accomplishments



- ★ Closed out COVID19 Incident Command and Interlocal Agreement
- ★ Regional emergency operations team was selected for FEMA training in Maryland and completed it in May
- ★ Incline Village:
 - Property tax refund payments are on schedule
 - Developed and implemented a Short-Term Rental ordinance
- ★ Opened and funded Affordable Housing Trust Fund
- ★ Improved relationships with local media outlets
- ★ Completed transition of Wildcreek Golf Course to First Tee of Northern Nevada



Accomplishments



- ✓ **Restored EMS and Fire Services to Gerlach**
- ✓ **Secured funding for and began construction of broadband service to Gerlach/Empire**
- ✓ **Formed a new community reinvestment group to procure and manage grant funding for a variety of Washoe County initiatives**
- ✓ **Distributed over \$10.3 million in emergency rental assistance to more than 1,500 unique Washoe County households**
- ✓ **Conducted successful Primary and General Elections**



Organizational Accomplishments

- ✓ **Launched Washoe County Comprehensive Employee Support Program**
- ✓ **Established Washoe County as a sustainable flexible work environment**
 - **Opened WC Fitness Center in Building C**
 - **Launched CALM app as a free benefit for all WC employees**
 - **Opened a remodeled employee lounge at the 9th Street campus**
- ✓ **Appointed a new Chief Information Officer**
- ✓ **Appointed a new Chief Financial Officer**
- ✓ **Developed and currently recruiting for a Sustainability Manager position**
- ✓ **Launched employee development initiatives including:**
 - **Speaker series**
 - **Internal Leadership Academy in collaboration with UNR**
 - **Professional coaching where appropriate**





Strong Financial Management

Accounting and Budget Management

- **Award-winning accounting, financial reporting and budgeting**
- **Clean independent financial audit and compliance**
- **Developed \$1 billion balanced budget**
- **Ended fiscal year 2022 with positive General Fund financial results adding \$12 million to fund balance**
- **Expenditures continue to be less than budget**



Strong Financial Management

Positive Debt Management and Financial Ratings

- Both Moody's Aa2 stable and Standard & Poor's AA affirmed positive bond ratings and noted strong management team and financial management
- Achieved debt service savings through refinancing of several bond issues

Stepped Up Grant Acquisition

- Generated over \$38 million in federal and state funding
- Established regional program evaluation and fund disbursement process for \$91.6M in ARPA funds



Community Reinvestment Funding

Federal Funds Management



ARPA

ARPA-SLFRF

\$91,587,038

Grant Management

Funds Received

ARPA-LATCF

\$9,427,223

Grant Management

Funds Received 50%

Appropriations FFY22

CPF-Cares

\$12,000,000

Grant Management

Awarded

CPF-WCSO Infirmary

\$2,335,000

Grant Management

Awarded-Funding Available

CDBG-CV Cares & Safe Camp

\$244,062

Grant Management & TA

Awarded-Funding Available

Total

\$115,593,323

New Discretionary Funding

Appropriations FFY23

Lemmon Valley Heppner 5 Stormwater

\$3,500,000

Application to Congress

Awarded pending FFY23 budget

New Grant Awarded

Support Treatment Accountability & Recovery

\$439,487

Grant Writing Support

Award-Funding Available

Total

\$3,939,487

TOTAL FUNDING

\$119,532,810



On-Going Regional Collaboration

Facilitated on-going problem-solving discussions across Washoe County

Public/Private:
Children's Cabinet
WCSD
EDAWN
RTC
RSCVA
TMCC
UNR

Health:
WCHD
REMSA
Renown
NNMC
St. Mary's

Tribes:
Pyramid Lake
Paiute
Reno-Sparks
Indian Colony

Regional
Dispatch/EMS/Fire:
Reno PD/Fire
Sparks PD/Fire
WCSD
Truckee Meadows
REMSA
Others

Housing and Homeless Services





Serving Our Vulnerable Populations

Housing and Homeless Services



- Washoe County assumed the role as the lead agency for the provision of homeless services in the region.
- Launched regional dashboard on washoecounty.gov
- Reached necessary staffing levels for VOA/WC staff
- Completed the Safe Camp pilot program to prove the concept
- Added medical and behavioral health staffing at Cares Campus
- Acquired 5 acres of RHA property at Cares Campus for supportive affordable housing
- Secured \$20 million to build supportive affordable housing on the Cares Campus



Regional Dashboard



Total Filled Beds

738
0 Filled Beds 764

Total Beds
Total Empty Beds: 26
Updated on Tuesday November 29, 2022.

Our Place Filled Beds

157
0 Filled Beds & Rooms 160

Our Place
3 Total Empty Beds and Rooms
3 Empty Beds for Women
0 Empty Rooms for Families
Updated on Tuesday November 29, 2022.

Cares Campus Filled Beds

581
0 Filled Beds 604

Cares Campus Emergency Shelter
Total Empty Beds: 23
Updated on Tuesday November 29, 2022.

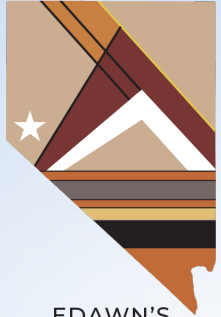
Safe Camp Units Occupied

45
0 Occupied Units 45

Cares Campus Safe Camp
Total Empty Units: 0
Updated on Tuesday November 29, 2022.

Awards





EDAWN'S
**EXISTING INDUSTRY
AWARDS**
CELEBRATING SUCCESS
Cares Campus



**2022 CASHMAN GOOD
GOVERNMENT AWARD**
Our Place Award



- Public Relations Society of America:**
- Mark Twain Community Service Award to County Manager Eric Brown
 - Silver Spike, Emerging Technology Award to Washoe County for our community engagement with ZenCity



The Year Ahead

2023





2023 Key Goals

Citizen Experience

- Diversity, Equity and Inclusion policies within the WC Strategic Plan
- Hire Environmental Sustainability Manager
- Embrace technology for service delivery enhancements
- Improve staff responsiveness to constituent needs
- Rural broadband expansion

Employee Experience

- Continue employee professional development initiatives
- Update position descriptions and compensation ranges
- Further develop Future of Work planning and execution
- Implementation of technology solutions at the department level

Financial & Regional Collaboration

- Leverage ARPA, federal and state funds to improve Washoe County pandemic recovery efforts
- Expand environmental sustainability initiatives
- Lands Bill
- Continue Cares Campus development
- Cost saving ROI for technology investments



2023 Key Goals



- Implement regionalized dispatch/EMS/fire services**
- Begin upgrade of our election infrastructure, processes and staffing in preparation of 2024 elections**
- Complete ARPA funding and administration decisions**
- Replace Government Affairs position and effectively manage through the 2023 legislative session**
- Expand broadband availability utilizing state and federal funds**
- Complete Envision 2040 Master Plan update**
- Improve CAB community development oversight monitoring**

Thank you

Questions/Comments?

